



# Strategy and Innovation in Successful Operations

الاستراتيجية والابتكار في تسيير الاعمال بنجاح

11 – 15 September 2023 Dubai / UAE

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#### Introduction

This course offers an extensive training on Leadership and Management in the 21st Century. This course will provide the most comprehensive training on Strategic Management, Strategic Thinking and Strategic Planning, leadership and managerial effectiveness in formal organizations with practical suggestions for improving Decision Making and Problem Solving, Managerial and leadership skills. It introduces The Nature of Leadership, The Nature of Managerial Work, Perspectives on Effective Leadership Behavior, Participative Leadership, Delegation, and Empowerment, Managerial Traits and Skills Theories of Effective Leadership, Leading Change in Organizations, Leadership in Teams and Decision Groups, Strategic Leadership by Top Executives and Developing Leadership Skills.

## **Objectives**

- To learn strategies and tools to overcome 21<sup>st</sup> Century challenges
- Strategic Management Process
- Corporate Governance
- Strategic Thinking and Strategic Planning
- Strategic Change
- To become a more Productive Manager.
- To develop Effective Communication Skills and appreciation of the inter-functional coordination necessary for quality service.
- To learn different Management Styles and how to deal with it.
- To learn the importance of Productive Performance Appraisal
- To become a better Leader in the 21<sup>st</sup> Century
- Differentiate between management and leadership
- Leadership Empowerment and Delegation
- Problem Solving and Decision Making Techniques.

#### Who Should Attend?

- Top Management
- Marketing Managers
- Finance Manager
- Human Resources Manager

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# **Course Outline**

# **Day One**

- Strategy in the 21<sup>st</sup> Century
- Strategic Management Process
- Strategic Formulation
- Environmental Scanning and Tools
- Formulating Mission and Vision
- Strategic Thinking
- Strategic Analysis –SWOT, PEST etc
- Strategic Direction-SMARTER
- Effective Strategic Planning Models
- Strategic Formulation
- Strategic Implementation
- Strategic Evaluation
- KPIs' and CSFs'

## **Day Two**

- Strategic Positioning
- Strategic Goal Setting
- Strategic Cultural Change
- Time and Stress Management
- Critical Thinking
- Creative Solving problems
- Effective Decision Making
- Decision Making Techniques Pareto, Grid, Decision Tree etc
- Managerial Grid Styles

## **Day Three**

- Strategic Human Resources Management
- The Nature Of Leadership
- The Nature of Managerial Work
- Effective Leadership
- Change Management
- Productive Performance Appraisal
- Delegation and Empowerment



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# **Day Four**

- Effective Communication
- Leadership in Teams
- Leadership in Decision Groups
- Leadership Styles and Six Competence Levels
- Developing Leadership Skills
- Leadership in the 21st Century

# **Day Five**

- Strategic Renewal and Change
- Organizational Diagnosis
- Organizational Culture and Change
- Emotional Intelligence
- Creativity
- The Habits of Highly Effective Leaders and Managers



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# **Training Method**

- Pre-assessment
- Live group instruction
- Use of real-world examples, case studies and exercises
- Interactive participation and discussion
- Power point presentation, LCD and flip chart
- Group activities and tests
- Each participant receives a 7" Tablet containing a copy of the presentation, slides and handouts
- Post-assessment

## **Program Support**

This program is supported by interactive discussions, role-play, case studies and highlight the techniques available to the participants.

#### **Schedule**

# The course agenda will be as follows:

| • | Technical Session | 08.30-10.00 am   |
|---|-------------------|------------------|
| • | Coffee Break      | 10.00-10.15 am   |
| • | Technical Session | 10.15-12.15 noon |
| • | Coffee Break      | 12.15-12.45 pm   |
| • | Technical Session | 12.45-02.30 pm   |
| • | Course Ends       | 02.30 pm         |

#### **Course Fees\***

3,200 USD

\*VAT is Excluded If Applicable

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### الأهداف

# في نهاية هذه الدورة المتدربين سوف يتمكن المتدربون من:

- التعرف على استر اتبجيات وأدوات للتغلب على تحديات القرن ٢١
  - عملية الإدارة الاستراتيجية
    - حوكمة الشركات
  - التفكير الاستراتيجي والتخطيط الاستراتيجي
    - تغيير الاستراتيجية
    - لتصبح إدارة أكثر إنتاجية
- تطوير مهارات الاتصال الفعال وتقديره والتنسيق بين الفنية اللازمة لجودة الخدمة
  - للتعرف على أساليب الإدارة المختلفة وكيفية التعامل معها
    - للتعرف على أهمية تقييم الأداء الإنتاجي
      - لتصبح أفضل زعيم في القرن ٢١
        - التفريق بين الإدارة والقيادة
          - القيادة والتمكين والوفد
        - حل المشكلات واتخاذ القرارات

# الحضور

- الإدارة العليا
- مدراء التسويق
- مدراء التمويل
- مديري الموارد البشرية