



# Overcoming Barriers in Successful Management

التميز الاداري وانجاز المهام الصعبة بفعالية

24 – 28 December 2023 Bahrain



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#### Introduction

Building on your current managerial strength, practicing new skills, whatever your role in your organization, you will grow professionally and personally from the contacts you make and the new information you acquire in this course.

Managerial skills is like salt, it is needed to all types of food, also managerial skills is needed for all kinds of businesses and organizations consequently, in this course we will focus heavily on those skills that a distinguish employee should have if he or she wants to succeed in the world of business.

#### **Objectives**

#### At the end of this course Participants will be able to:

- Profile themselves and others in term of behavior, character & leadership stile
- Modify their communication approaches to suit the behavior profile of various character
- Identify tools of success
- Improve self-performance throughout effective training
- Follow up sequence of self-development
- Analyze obstacles and their interrelationship
- Establish an effective planned approach to overcome objections

#### Who Should Attend?

- Anyone who wants to push his or her own leadership development in new directions or develop good leadership skills can benefit.
- Middle and senior managers from the private, public, and nonprofit sectors are welcome.
- Executives at all levels can benefit from the program.
- More experienced managers can test their existing decision processes, and newer managers can earn to structure their approach to business decisions.

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#### **Course Outline**

#### Day One

#### Introduction

- What executive leadership is...and is not
- The leaders of today leadership in theory executive leadership "defined"

#### The Qualities of Effective Leaders

- The driving forces behind leadership
- The need to achieve
- The search for enough power
- The drive to become wealthy
- The desire to be recognized
- The urge to attain inner satisfaction
- Corporate studies on leadership

#### **Day Two**

#### **Handling and Motivating People**

- The initial aspects of human relationships
- Dealing with human individuality
- Cooperation or resistance
- Influencing the behavior system
- Encouraging employee self-motivation
- The hierarchy of needs
- The five categories of "Needs"
- Using the hierarchy of needs
- How people react when needs go unfulfilled
- A case study: How other companies cope what to do
- Preferred ranking for case study
- How did you do?
- How to exert leadership within an organization
- How do you lead in your company?
- Executive leadership in small departments
- Dealing with group norms
- Developing supportive norms
- Initiating change in working relationships

#### **Mastering Fundamental Leaderships**

- Autocratic leadership
- Participative leadership
- Democratic leadership
- Task-oriented leadership
- Follower-oriented leadership

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- Consideration-oriented leadership
- Inductive leadership
- Management by objectives (MBO): A Note
- Diagnosing different leadership situations
- Favorable and unfavorable situations
- Intermediate situations

#### **Day Three**

#### **Sharpening Your Leadership Image**

- Active/demonstrative vs. passive/reserved
- Distant/remote vs. close/warm styles
- Status, ceremony and prerogatives
- Dependence vs. overdependence
- Perfectionism vs. excellence
- Test yourself: are you too perfect?
- Finding the perfect style for you
- Building goodwill
- Too much or too little confidence

#### **Day Four**

#### Introducing the Seven Most Important Leadership Skills

- The art of delegation
  - Six basic guidelines of delegation
- Conducting more effective meetings
  - Advance preparation
  - Interpersonal skills
  - Small group sessions
  - Dealing with problem members
  - Questioning techniques
  - Audio-visual aids
  - Getting more from the meetings you attend
- Dealing with the "stress" of change
  - The meaning of change
  - Adjustment to changes
  - Opportunities and threats
  - Leadership and change
  - Coping with change
  - o The "stress" of change
  - How people respond to stress
  - The Holmes stress scale
  - Sources of stress
  - Manager's daily stress identification chart"
  - Exercise

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- Diet
- Sleep
- Simple self-help measures
- A final note
- · Leading others through conflict
  - Resolving conflicts
  - Causes of conflict
  - Evaluating your personal conflict management skills
  - Avoiding conflict resolution traps
  - o Improve your listening skills
  - o Preventing conflicts

#### **Day Five**

#### **Introducing the Seven Most Important Leadership Skills (Continue)**

- Leadership, Initiative and creativity
  - o Factors that affect managerial initiative
  - The power of peer pressure
  - Managerial emphasis
  - How does a manager come up with "creative" ides
  - Overcoming the "mental censor"
  - The advantages of lateral thinking
  - The techniques of lateral thinking
  - Five blocks to creativity
  - Nine ways to generate new ideas
  - A final word on in initiative, creativity and leadership
- Finding-and solving-problems
  - Problem severity
  - o Problem definition
  - Search for causes
  - Search for solutions
  - A four step approach to problem-solving
  - o Preparation-the first step
  - Digestion-the second step
  - Incubation-the third step
  - Illumination-the final step
  - A final note
- Decision-making techniques.
  - o Preferences affect decision-making
  - Decision-making-the primary managerial skill
  - At what levels of management should decisions be made
  - Decision tree analysis
  - o Is it for you?



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#### **Training Method**

- Pre-assessment
- Live group instruction
- Use of real-world examples, case studies and exercises
- Interactive participation and discussion
- Power point presentation, LCD and flip chart
- Group activities and tests
- Each participant receives a 7" Tablet containing a copy of the presentation, slides and handouts
- Post-assessment

#### **Program Support**

This program is supported by interactive discussions, role-play, case studies and highlight the techniques available to the participants.

#### **Schedule**

#### The course agenda will be as follows:

•	Technical Session	08.30-10.00 am
•	Coffee Break	10.00-10.15 am
•	Technical Session	10.15-12.15 noon
•	Coffee Break	12.15-12.45 pm
•	Technical Session	12.45-02.30 pm
•	Course Ends	02.30 pm

#### **Course Fees\***

3,200 USD

\*VAT is Excluded If Applicable

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بناء على قوتك الإدارية الحالية، وممار سة المهار ات الجديدة، مهما كان دورك في مؤ سستك، سوف تنمو مهنيا وشخصيا من الارتباطات التي تقوم بها والمعلومات الجديدة التي تحصل عليها في هذه الدورة.

المهارات الإدارية هي مثل الملح الذي تحتاج إليه في جميع أنواع الطعام، هكذا هي المهارات الإدارية مطلوبة لجميع أنواع الشركات والمؤسسات وبالتالي، سنركز في هذه الدورة بشكل كبير على المهارات التي يجب أن يمتلكها الموظف المميز إذا أراد تنجح في عالم الأعمال.

#### الأهداف

## في نهاية هذه الدورة سيكون المشاركون قادرين على:

- التعريف بأنفسهم والآخرين من حيث السلوك، شخصية القيادة والقيادة
- تعديل أساليب الاتصال الخاصة بهم لتتناسب مع السلوك الشخصى للحرف المختلفة
  - تحديد أدوات النجاح
  - تحسين الأداء الذاتي من خلال التدريب الفعال
    - متابعة تسلسل التطوير الذاتي
    - تحليل العقبات وعلاقتها المتبادلة
  - وضع نهج مخطط فعال للتغلب على الاعتراضات

#### الحضور

- أي شخص يرغب في دفع تنمية مهاراته القيادية في اتجاهات جديدة أو تطوير مهارات قيادية جيدة
  - الادارة المتوسطة والعليا من القطاعين الخاص والعام وغير الربحي
    - المديرين التنفيذيين على كافة المستويات
- المديرين الأكثر خبرة يمكنهم اختبار عمليات اتخاذ القرار الحالية لديهم، ويمكن للمديرين الجدد اكتساب مهارات مقابل هيكلة أسلوبهم في اتخاذ القرارات العملية